

23.03.2020

## Our service levels remain unaffected

### We are here to help you



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Dear customers,

Following the recent global escalation of the coronavirus (COVID-19) outbreak, we would like to inform you that our current supply and service levels remain unaffected.

While the health and wellbeing of DM Electrics & Plumbing customers, employees and commercial partners are our primary concern, we remain focused on continuity of supply, service and support to our customers. As such, we are in close dialogue with our partners and actively planning for the potential consequences of further escalation of the situation. We have also taken several internal measures to ensure our staff are as safe as possible.

As of this date, we are confident that our supply chain, service and support capacity enables us to maintain normal operations. We will update and revise this as the situation evolves based on forthcoming WHO and government advice.

Here is a reminder of our contact details:

ONLINE [www.dmelectricsandplumbing.co.uk](http://www.dmelectricsandplumbing.co.uk)

Telephone: 01274 676540

Email: [info@dmelectricsandplumbing.co.uk](mailto:info@dmelectricsandplumbing.co.uk)

Our lines are open 8:00-6pm Monday to Friday and 8:30-5pm on Saturdays.

We will update you if changing circumstances affect our services.

We would like to take this opportunity to thank you for your continued support.